

# Valleyscape

Valleyscape is now available online! www.eldoradocommunications.net

# Become a Beautification Awards Sponsor Today

# **BENEFITS INCLUDE:**

- Pre- and Post-Publicity online and in this newsletter
- Company introduced in the Awards Video
- Your photo presenting award to appear in Valleyscape
- First choice in your category next year
- and more
- Contact a board member today





ON THE COVER: The Arnold Residence project earned the 2023 Sweepstakes Award for MSM Landscape Services, Inc. in the San Fernando Valley Chapter's 62nd Annual Beautification Awards.

# **Educational Conference** The 2-Day Landscape and Trade Show

# THE 2024 - ANAHEIM

**Super Early Bird** 

**Expires 5/31/24** 

# **Pre-Register Today!** SEPTEMBER 18<sup>TH</sup> & 19<sup>TH</sup>



**Future of Landscape** 

Industry Reception

**Experience The** 

Selling Thousands of Products With Hundreds of Exhibitors Spend Quality Time





Pre-Register Today @TheLandscapeExpo.com

of Exhibitors, Seminars, Workshops,

You'll Find 3+ Acres

**Demonstrations and More** 





















and Association Representatives

Line-Up of Industry Educators

Learn From An All-Star









714-979-5276 x144























## San Fernando Valley Chapter **2024 Board of Directors**

**PRESIDENT** Francisco Salazar Groundcare Landscape Company 888-255-5755 818-970-7592 cell francisco@groundcarelc.com

CHAIRMAN OF THE BOARD Luis Casas Legacy Tree Care 818-618-7703 luiscasas@legacytreecare.net

VICE PRESIDENT MEMBERSHIP Steven Kinzler S K Landscape Design, Inc. 818-345-0492 office 818-345-0494 fax 818-266-3828 cell skinzler@sklandscape.com **VICE PRESIDENT PROGRAMS** 

Scott Donoho Toro 805-990-9587 scott.donoho@toro.com

SECRETARY Natalie Balyasny **Landscape Contractors** 

Insurance Services, Inc. 818-426-0521 nbalyasny@lcisinc.com

TREASURER

Mickey Strauss MSM Landscape Services, Inc. 818-402-4500 818-361-1788 fax mickey@msmlandscape.net

> **EXECUTIVE ASSISTANT** COMMUNICATIONS Bronwyn Miller Eyescapes 949-466-1222 bronwyn@eyescapes.net

**BOARD OF DIRECTORS** 

Rich Angelo StayGreen, Inc. 800-741-9150 rangelo@staygreen.com

Rene Emeterio Specialized Landscape Management Services Inc. 805-520-7590 805-823-5603 cell remeterio@slmlandscape.com

> Klaus Kumme **Kumme Landscaping** 818-535-2035 kkumme@gmail.com

ASSOCIATE MEMBER REP Juan Mendoza Milwaukee Tool 909-361-7505 Juan.mendoza@milwaukeetool.com

> **AUXILIARY PRESIDENT** Cindy Strauss 818-341-2239 Home 818-620-3540 Cell cindystrauss@hotmail.com

#### www.clcasfv.org

**VALLEYSCAPE PUBLISHER** John Hernandez 626-715-1757 18466 Dragonera Drive Rowland Heights, CA 91748 eldoradowriters@gmail.com FAX 866-591-5093

ASSOCIATE EDITOR/ ART DIRECTOR Jerry Robin J. Robin & Associates Graphic Design 626-644-4239 jrobinps2@gmail.com



# TYLER SMITH

Area / Marketing Manager

31011 AGOURA ROAD WESTLAKE VILLAGE, CA 91361 (805) 498-6744 • (818) 889-2593 FAX: (818) 889-9332 • (805) 499-7948

WWW.SMITHPIPESUPPLY.COM TYLERSMITH@SMITHPIPESUPPLY.COM

### STATE AND LOCAL EVENTS

Don't miss any of these very important events!

#### Subject to Change - Check with Chapter Office First

- June 6 Board Meeting 9 a.m. via Zoom.
  - 22 Beautification Awards Banquet at Monterey Concessions at Encino Golf Course.
- Sept 13 Channel Islands Chapter and Friends Fishing Trip through Hook's Sportfishing, 3600 Harbor Blvd. #115, Oxnard, CA 93035.
- 18-19 The Landscape Expo (TLE 2024) Anaheim Convention Center.
- Nov 7 CI event: Landscape Lighting Demonstration by SPJ Lighting at Devil Mountain Wholesale Nursery, 3200 W Telegraph Rd, Fillmore, CA 93015. SFV members invited. Details TBD.
  - 12-16 CLCA Convention at Hyatt Regency Newport Beach.
- Holiday Party TBD Dec

# Come See the Future of Landscaping

 The 2024 Landscape Expo Set for September 18-19 in Anaheim!

f you are a Groundskeeper, Supervisor, or Contractor whose business focuses primarily on landscape management or installation, you will find everything you need at The Landscape Expo, from CEUs and equipment demonstrations, to one-on-one exhibitor interactions, networking, and more.

Taking place Wednesday and Thursday, September 18–19 in the Anaheim Convention Center, attendees will meet TLE Exhibitors representing every major brand of mowers, blowers, loaders, utility vehicles, GPS tracking, trucks, and specialty equipment, just to name a few. If you need it, you'll find it at the Expo!

The Landscape Expo has partnered with PGMS to schedule a thorough lineup of great speakers who will teach over 45 seminars eligible for PGMS continuing education units. Seminar topics include team management, safety, client interaction, licensing and program development, irrigation, landscape design, weed and pest control, soil health, and navigating the latest technology.

PGMS is also the sponsor of the Wednesday night industry reception that will take place after hours inside the Exhibit Hall, where drinks and appetizers will be provided accompanied by live music, games, and a video booth. Here, you will have the chance to connect with hundreds of fellow professionals!

Traveling to the Expo? Reserve a room with the Hilton Anaheim or the Clarion Hotel Anaheim Resort, both mere steps away from the Anaheim Convention Center.

Super-Early-Bird Rates end May 31st, so make sure to reserve your conference package today!

For more information, email info@thelandscapeexpo.com, visit www.thelandscapeexpo.com, or call 714-979-5276 x144.



FRANCISCO SALAZAR SFV Chapter President Groundcare Landscape Co.

# **Judgement Day**

ello fellow San Fernando Valley members. Let me start off by thanking all the companies that submitted entries for the Beautification Awards. If you have not already done so, be sure you save the date of June 22nd and attend the Awards Banquet at Monterey Concessions at Encino Golf Course.

I would also like to thank the judges, Megan Rios and Dave Norred, who dedicated three days of visiting sites from San Fernando Valley, LA/San Gabriel Valley and Channel Islands

Chapter areas, traveling over 600 miles. Thank you to Bronwyn Miller for helping them and for taking pictures. I also want to thank the drivers who drove around all LA County and adjacent areas.

Now that judging is completed, we are looking for Sponsors of the awards. If you would like to sponsor an award for this year – something that gives you great visibility and excellent PR for you and

your company – please reach out to us for more information. If you are already sponsoring an award, please attend the banquet for the presentation of that award and your awards photo that will appear in our chapter magazine.

With the judging of our SFV Regional Awards Competition behind us, those of you who want to continue competing with your excellent projects might want to enter the State CLCA Trophy Awards competition. You can do so by visiting clca.org/2024trophyawards for an entry form or clicking on the QR code to the right. The last day to enter for a \$75 discount



is August 9th. Winners will be announced at the Trophy Awards Dinner as part of the CLCA State Convention November 13-16 at the Hyatt Regency Newport Beach.

Thank you all. - Francisco



# Reach Your Target Market ADVERTISE WITH US! Call John Hernandez (626) 715-1757



#### Natalie Balyasny

Producer
CA LIC #0F92130
nataliebalyasny@worldinsurance.com

Landscape Contractors Insurance Services CA LIC #0755906

1835 N. Fine Ave., Suite 101 Fresno, CA 93727

o: 800-628-8735 x2786 m: 818-426-0521 f: 559-650-3558 worldinsurance.com

WHOLESALE NURSERY GROWING GROUNDS

Phone (818) 348-9266 Fax (818) 348-7699

# Green Thumb

#### NANCY BERGQUIST

plantorders@gtgrowinggrounds.com twitter.com/GreenThumbGG www.gtgrowinggrounds.com

> 7659 TOPANGA CYN. BLVD. CANOGA PARK, CA 91303

# **Fundraising Effort Continues for Long-Time CLCA Member Charles Nunley**

You can show your support by visiting Charles' GoFundMe page

LCA Ambassador, Past State President, and former LA Chapter President Charles Nunley continues to show improvement from the effects of a heart attack and stroke he suffered in late 2022. He still has a long way to go, but we believe the physical therapy program he will soon begin will do much to help overcome the results of being bed ridden for so many months.

A group of Charles' friends, along with his sisters and brother, have come together to help Charles with his medical care and dayto-day expenses. A landscape contractor for over 40 years, Charles, who is 84, is now in a medical care facility in Orange County.

A GoFundMe page has been established in Charles' name to get him the care and sup-

port he needs and deserves. You can reach Charles' GoFundMe page by visiting https://bit.ly/SirCharlesFundraiser or by clicking on the QR code below:



Here are some of the highlights of the life of Sir Charles Nunley...

Charles is a Life Member of CLCA and has been active in the association since joining in the seventies. In addition to State and local presidencies he has served in many other capacities including Certification Chairman, as well as having been named a



Knight of the Garter and an Allegiance Award winner. Charles is a Green Industry Hall of Fame Co-Founder as well as a recipient.

Please join the others who have generously donated to Charles in his time of need. From everyone who loves Charles Nunley, thank you and God Bless.







www.coastlineequipment.com

OXNARD 1930 E. Lockwood St. Oxnard, CA 93036

(805) 485-2106

SANTA MARIA 1950 Roemer Place Santa Maria, CA 93454 (805) 922-8329

**SYLMAR** 12435 Foothill Blvd. Sylmar, CA 91342 (818) 890-3353











**DEVIL MOUNTAIN REDONDO BEACH PRESENTS** 

# CALIFORNIA NATIVES AND DROUGHT DEVILS® FOR THE LANDSCAPE

THURSDAY, MAY 16 • 9:30-11:30AM • FREE

2501 Manhattan Beach Blvd | Redondo Beach, CA 90278

**FEATURING** 



**David Teuschler** Chief Horticulturist



**Aaron Ryan** VP Operations, Southern CA



To RSVP, scan the QR Code or visit shorturl.at/nxCLZ

TOPIC





# California Natives and Drought Devils® for the Landscape

Join us for a program on natives and drought tolerant plants that will succeed in California landscapes. Dave and Aaron will present a broad range of plants, from grasses and perennials to trees and shrubs, all grown by Devil Mountain. This free program will include coffee and a tour of the nursery, plus take home resources and plant giveaways!

CEUs approved for CCN Pro, ISA, and ReScape CA









# **Quinn Company Event Offers a Tour and a Tournament**



QUINN CAT hosted the Channel Islands
Chapter April 10 for a well-organized Cornhole
Tournament, tour, and product demonstration
at their Oxnard facility. Thank you to sponsors
Quinn Company, SiteOne and
Groundcare Landscape.



PRESIDENTIAL TRIO – Past State and CI President Pete Dufau, Immediate Past CI President Kyle Hillendahl, and CI President Ivan Salazar discuss the details of the day's activities.



REGULATION DISTANCE of 27 feet was set up between opposing boards. This made the Cornhole Tournament "official" and drew on both the accuracy and strength of the players, shown here taking practice tosses.



KEY PERSONS in the event's activities are CI President Ivan Salazar (center) flanked by Quinn reps Jaime Llamas and Jake Bates, a CI Board Member.



REGIONAL REPS for Quinn Company are Jaime Llamas, Ventura County; Mike Llamas, East Ventura County; and Jake Bates, Santa Barbara County.



GATHERING for the tour of the large warehouse and the equipment yard is a mix of CI members, friends, clients, and Quinn reps.



**DINNER BREAK** with pizza, salad, and beverages is enjoyed by attendees including Patrick Luhn and Mackenzie.



EQUIPMENT DEMO portion of the tour is enjoyed by Javier Flores of Valencia Tree and Landscape (right) being shown around by Quinn's Jake Bates, the CI Associate Member Rep.



PAST STATE PRESIDENT Pete Dufau gets a personal guided tour of the equipment yard by Mike Llamas of Quinn Company.



PRACTICE MAKES PERFECT

Kyle Hillendahl and President Ivan Salazar
take turns with some practice cornhole tosses.

Kyle served as the tournament's organizer
and score keeper.



COMPETING TEAMS begin their tosses that will decide who will ultimately emerge victorious. The event was successful both as an important educational program and as a fun-filled Chapter Mixer. Thank you to all who attended.



AND THE WINNERS ARE... the team of Justin Carter from Quinn, and Patrick Hagan from SiteOne. They took first place honors, won gift cards, and will enjoy bragging rights for a long time to come.



JOSÉ ROBLES Owner Landscape Warehouse

# In Their Shoes

### • Benefits and Challenges from Filling In

Agood way to take a reality check on how your business is *really* doing is to take a position on the front lines as a regular worker. This is effective at any level of the business, from laborer or crew leader for field work, to counterperson, driver, or department manager for businesses like Landscape Warehouse. I

have the opportunity to do exactly that as I write this because our Office Manager has taken an unexpected trip, and it is now up to me to fill in for a few days. Time to step into her shoes, so to speak.

Most people don't start at the top of an organization, whether it is the four-star general of an army, or the president or general manager of a company like yours and mine. Their careers started in the trenches mastering the basic duties and responsibilities before rising in the system. I started that way working for landscaping companies and later another supplier before I stepped out on my own. You probably have a similar story.

The benefit of working up through the ranks – or for entrepreneurs having to wear many hats when you start out – is that you are in the middle of where the action is almost all the time. It is with the knowledge and experience gained from working in these various positions that you built your company. But so many things have changed from the early days of your business that filling in temporarily in different areas can show you where things have evolved so

you can update your skills and make the proper adjustments.

Along the way, you may run into some memorable situations. Like the time I was filling in at the sales counter when an irate customer wanted to fight me because he had purchased outdoor lighting that did not work out for the pool area as the manufacturer claimed. He not only wanted a refund, but he also demanded fees for time lost. Not a chance, Buddy! There was another time when I was just passing through behind the counter when a customer's friend I had never met got my attention. He then proceeded to chew me out because a former counterperson had not followed up on the referral that brought this guy to the store. I did say "former" right? Most of our customers know who I am, but a few don't. You'd be surprised how much helpful information you can pick up from someone who does not know that you are "the boss."

There's actually a TV program that shows what can happen when the president or chairman of the board of a major corporation plays "Undercover Boss" in his or her company. Enlightening, to say the least.

So, don't be afraid to dive in to fill a temporary void in an area of your company. It will help you brush up on and update the skills and procedures you used to launch your business way back when. And it may even give you the boost you need to make the transition into the new age of technology and AI you may have been avoiding. – *José* 

# How to Introduce New Technology to an Organization: 4 Steps for a Smooth Transition By Rachael Nazzaro, solutions engineer at Slack, from all Business

Staying competitive in today's economy isn't easy. Adopting new technology, however, is one way small businesses can drive growth, improve efficiency and set themselves apart from the competition.

However, with new technology there often comes resistance from team members because of fear of the unknown. But the good news is there are strategies small business leaders can use to get team members onboard and encourage the adoption of the new tech.

# Strategies for introducing new technology into your business

#### 1. Ease your team into new tech

Don't just drop a new tool on your team's metaphorical desk and expect it to be a success. Instead, take a "crawl, walk, run" approach by starting slow as team members warm up and get comfortable using the new technology. Start with a "crawl" approach by comparing it to systems your team already uses to help make the new concept less foreign to them. It's also a good idea to bring elements of fun into your new tool by pointing out any fun features that will make the platform more enjoyable and less daunting.

Once your team has a frame of reference for the new tool, you can move on to a "walk" approach. Implement a two-week trial period to see how your team reacts to the new software and see if it's a good fit for your organization. Oftentimes, you don't know how something will work until your team members actually start using it. Before introducing the new tech to your team, do everything you can to customize and organize the tool in a way that makes sense for your organization.

After you have adapted the tool to your team's needs and give them a trial period, many employees will be ready to "run" with new tech and fully implement it into their workday.

#### 2. Lead with empathy

It's important to always be empathetic to team members' needs when introducing new software. Some of them may already be overwhelmed with work, and it may be difficult for them to find the mental energy or time in their day to learn a new tool.

Show employees that you've carefully considered how the new software will impact their workday. Create materials that outline the benefits of the new tech and how it will positively impact both their

Continued on page 14

# **Does Your Company Need a Business Operating System?**

By Jonathan Goldhill, The Goldhill Group

ow do you tell if your landscaping business needs a business operating system (BOS)?

- Is the business growing too slowly and less profitable than you'd
- Do you feel trapped, as if your daily presence and problemsolving are required?
- Are there a lot of "got-a-minute" interruptions in your day?
- Is accountability an issue among at least some staff in your organization?

Like your computer, most businesses need an operating system to organize its functions. To increase your business's chance of survival and succession into the next generation, you need to set it up like a franchise with a system (set of processes) that is understood and followed.

For landscaping business owners, a Business Operating System (BOS) is not just a key, it's a beacon of hope. Often, landscaping businesses lack this system, leaving owners feeling overwhelmed and trapped. But a BOS changes that. It provides a roadmap and the tools to achieve the twin goals of personal freedom and professional success. It's a framework that manages meetings, key performance measures and priorities, processes and procedures, and the roles and responsibilities of each person/position. It establishes a way of doing business, enhancing clarity and efficiency across your organization, and relieving you of the daily grind.

A BOS is a place to keep those to-do's that you've committed to other team members. It's a place to keep your organization chart, roles and responsibilities and conduct performance reviews. It's also a place to keep your company business plan and department plans. When you have all this in place, your vision for the company is easily shared with others, and the activities to get there by your senior leaders, managers, and employees are more effective.

Imagine a business that runs like a well-oiled machine with a stable operating system. Now, contrast that with a business that feels out of control, struggling with accountability and clarity, and constantly facing the same problems. The difference is not just clear, it's inspiring. A BOS can transform chaos into efficiency and success, motivating you to take the necessary steps for your business.

If you are busy in what seems like endless firefighting, "got-aminute" interruptions from staff to ask how something should get done or feel overwhelmed by the lack of processes in your business, a business coach can help you untangle the challenges and develop a roadmap with a playbook that can get you to the next level in your business!

#### How Does a Business Operating System (BOS) Help Me Run My Business?

Running a small business often means wearing many hats. In a family business, there might be times when the hats are mom, dad, sister, brother, boss, co-worker, owner, or employee.

Business operating systems (BOS) help leaders establish measures of success that let employees know if they are having a good day, week, month, or quarter. Operating systems, like playbooks, establish precise processes for how things get done at your company – like hiring, onboarding, performance reviews, and terminations or submitting estimates, proposals, signing contracts, and processing collections.



**JONATHAN GOLDHILL** The Goldhill Group

A sound operating system includes a system of quarterly and annual meetings where strategic thinking and execution planning are organized and recorded. Within the BOS, you'll define your vision for and record your 3-year, 1-year and 90-day goals and priorities. You'll keep track of outcomes in a scoreboard that measures leading and lagging indicators. Like a baseball stadium scoreboard, you can share visibility with those who need visibility to key performance indicators.

Of course, a BOS will also be a place to run and track your weekly meetings and To Do's. The purpose of this is three-fold:

- To stay focused (moving the company forward on accomplishing your quarterly goals and priorities) and
- Review and share feedback from customers and employees so that you can improve the customer and employee experience by fixing any friction in those systems and
- Make decisions on important issues and solve them.

Still not convinced? A BOS will highlight the most critical functions in your business that improve and practically ensure profitability. A BOS facilitates consistency throughout the organization so that new hires have the training and documentation on the procedures they are to follow. When everyone knows how to do their job, work gets done faster and cheaper, eliminating wasted effort. With clear measurables by position and employee, individuals see if they are productive and successful. Finally, you boost employee retention when employees know they are successful and doing their work

For more information on installing a business operating system in your company for your family business, contact Jonathan Goldhill at the Goldhill Group.

JONATHAN GOLDHILL is a scaling-up business coach, strategist and author of the book Disruptive Successor: A Guide to Driving Growth in Your Family Business, who works primarily with family businesses. Grab a free chapter at www.DisruptiveSuccessor.com. Join his podcast community at www.DisruptiveSuccessorShow.com. Jonathan can be reached at Jon@TheGoldhillGroup.com.

# **SAVE THE DATE!**

for our

# 2<sup>nd</sup> Annual John Marman Golf Tournament Thursday, June 6<sup>th</sup>

at Los Serranos Country Club in Chino Hills

Because of your amazing show of appreciation for John last year, we are able to do something we have never done before:

The SFMA GLAB Chapter will be hosting our first ever shotgun start for this event.

Play will start at 7am sharp. A detailed email will be sent out with the donation breakdowns for this event.

Proceeds from this event go to:

- The John Marman Scholarship Fund
- The John Marman Turf Team Foundation
- The Kent Kurtz Memorial Scholarship
- University Research
- **Educational Events**

If you would like to donate directly to John's Fund or Foundation, please visit mtsacfoundation.org/johnmarman

If you or someone you know is experiencing a mental health crisis, please reach out for help. If someone is in immediate danger, call 911. Get connected to the National Suicide Prevention Lifeline by dialing 988. Get 24/7 help from the Crisis Text Line . Text HOME to 741741. focus.senate.ca.gov/mentalhealth/suicide





Everything you need for your next award-winning landscape.

landscapewarehouse.net (6) Se Habla Español



#### AVAILABLE AT A WAREHOUSE NEAR YOU -

North Hollywood - (818) 287-8866 · 11311 Hartland St.

Van Nuys - (818) 387-6445 · 7053 Valjean Ave.

Covina - (626) 967-4180 · 545 N. 2nd Ave.

Azusa - (626) 633-1050 · 927 W. Foothill Blvd.

Altadena - (626) 398-1799 · 757 W. Woodbury Rd.

Pasadena - (626) 792-3319 · 1673 E. Walnut St.

Pasadena (Nursery) - (626) 722-7351 • 170 S. Kinneloa Ave.

Quartz Hill Garden Center - (661) 943-5222 • 42254 50th St. West



# **ANGLER FORM**

# 10<sup>th</sup> Annual CLCA Channel Islands Chapter

# Deep Sea Fishing Trip Friday, September 13, 2024 5 a.m. to 4 p.m.

Hook's Sportfishing 3550 Harbor Blvd. #115 Oxnard, CA 93035 (805) 382-6233

## THANKS TO OUR 2023 & 2024 SPONSORS

Admiral \$750 • Commodore \$625 • Sea Captain \$550 Commander \$425 • Fishing Mate \$250

























For more info on Sponsorship opportunities and benefits: Contact John R. Hernandez, CLCA Channel Islands Treasurer eldoradowriters@gmail.com or (626) 715-1757

# Same Boat, Same Sportfishing Landing, Even More Big Fun!

Join us on Lucky Friday, September 13 on the 65-ft. Coroloma Sportfishing vessel for a full day of fishing in the waters around the beautiful Channel Islands. The Coroloma is based out of Hook's Landing, same as last year, in the same general area as our previous fishing trips, but on the other side of the harbor.

Fill out the names of the anglers in your party on the form below if that has been decided. If not, call John Hernandez at (626) 715-1757 and reserve your spots.

Fishing spots are only fully secured when payment is received along with the form below.

Suppliers: bring your favorite contractors with you! Fishing is \$125 per person.

**FISH ON!** 

Name #1	Company		
Phone	Email		
Name #2			
Name #3	IMPORTANT NOTICE: No ice chests, glass bottles, illegal		
Name #4	during five sums, or also believes the breather the best		
IF PAYING BY CREDIT CARD:	Online Sign-Up and Payment: www.clcachannelislands.org		
Name on card	Signature		
Card #			
Billing Address (addr, city, state, zip)			

Send completed form and check (made payable to California Landscape Contractors Association – Please write "Channel Islands Fishing Trip" in the Memo line) to: John R. Hernandez, CLCA Channel Islands Chapter Treasurer 18466 Dragonera Drive, Rowland Heights, CA 91748. For more information: (626) 715-1757

# **Unlicensed Contractors Place High Bids in Novato Sting Operation**

he Contractors State License Board (CSLB) recently cited unlicensed individuals who illegally placed bids as high as \$15,000 for residential contracting work during a recent one-day sting in Marin County.

In mid-April, CSLB's Statewide Investigative Fraud Team (SWIFT) and the Marin and Sonoma County District Attorney's Offices went undercover to catch unlicensed contractors in Novato. A Notice to Appear in criminal court was issued to five individuals at the sting site. Five others were referred to the Marin County District Attorney for misdemeanor prosecution for placing a construction bid after leaving the property or advertising while being unlicensed.

The bids ranged from \$1,600 to as much as \$15,000 for home improvement projects including tree removal and fence rebuilding - all above the legal \$500 threshold for which a contractor's license is required. In California, contracting without a license is a misdemeanor and punishable by a fine of up to \$15,000.

One individual also asked for an excessive down payment ahead of starting the work. Contractors can only ask for a deposit of 10 percent or \$1,000, whichever is less. This is a misdemeanor that could result in charges of up to \$5,000, up to a one-year county jail sentence, or both.

"Our primary goal in conducting sting operations is to keep consumers safe from illegal contracting scams, which is why we encourage them to always check a license and get at least three bids on any home improvement project," said David Fogt, CSLB Registrar. "Another reason is to educate people on how to get a contractor's license. Those who want to learn more about getting licensed should attend one of our virtual licensing workshops offered in both English and Spanish."

For more information, visit CSLB's website, or connect with us on Facebook, X/Twitter, Instagram, and YouTube.

About CSLB: CSLB operates under the umbrella of the Department of Consumer Affairs and licenses and regulates about 285,000 contractors in California.







CHANNEL ISLANDS CHAPTER & FRIENDS 2024 DEEP SEA FISHING TRIP 10th Anniversary • Same Great Boat • Same Landing **LUCKY FRIDAY SEPT. 13, 2024 • Mark your Calendars!** 

Thanks to our 2023 ජ 2024 Fishing Trip Sponsors...



















# Webinar on Conflict Management Techniques Set for May 30

Looking to grow your business? Learn with CLCA and gain the information you need to connect with success.

## **CONFLICT MANAGEMENT:** How to Have Fierce and Crucial Conversations

- 3-4 p.m., Thursday, May 30
- \$25 member/\$50 non-member

Conflict can negatively impact your organization's bottom line through increased employee absenteeism, decreased job performance and poor customer service.

To register for this webinar visit https://clca.org/news/spring-webinars-announced/ or click on the QR code to the right: This training will focus on developing skills such as active listening and non-judgmental questioning. Attendees will learn how to communicate openly and honestly and will be given the tools to help them successfully resolve conflict situations and avoid future ones.





# Magic Mountain Switches to Eco-friendly Landscaping Equipment By Jaysha Patel, KABC News

- Change Brings Reduction of Noise, Gas Emissions
- SFV Member Stay Green Interviewed

California Assembly Bill 1346 banned the sale of new gas-powered equipment like leaf blowers and lawn mowers and other small off-road engines. Six Flags Magic Mountain and landscaping partner Stay Green have implemented new battery technology developed by equipment maker Kress to care for the park's 260-acre campus. The new battery-operated landscaping equipment is probably quieter than your hair dryer or vacuum.



"We have superchargers, so our batteries charge within eight minutes. We are using Kress technology, that's the manufacturer that makes this equipment, and we are able to last all day long

just as you would with gas equipment," said Chris Angelo, CEO and president of Stay Green.

This new technology by Kress has taken more than a decade to develop. Landscapers no longer have to lug heavy equipment throughout the park.

"The battery technology has the same power that a traditional combustion engine would and so we are not losing anything. The real benefit is the health for the community itself and the user and also the noise pollution is greatly reduced," Angelo said. Six Flags is also implementing more eco-friendly projects in the future.

"A big project we actually have going on is the installation of California's largest single-size solar carport structure, that's opening later this summer. We also made the switch to electric power go karts," said Alex French, communications manager at Six Flags Magic Mountain.







**DAVID JUNOD** Sheridan Landscaping, Inc.

# **Practicing His Presence Within**

ach day I am honored to greet our Creator abiding in each one of us, whether you know it or not. It is from Him that we draw the creativity we use in our vocation and in every part of life. We are all unique, individualized manifestations of God's creativity and His goodness within us, expressed in a myriad of ways through our own personalities and experi-

mend it highly. Love does, always and in all ways. As for retirement, it's not a bad word at all. I stay busy, read lots of

creating award-winning designs.

It is wonderful to observe the many creative endeavors exhibited by the men and women in our industry, and you can bet our children and grandchildren are observing us for ways to one day express the creativity and goodness residing in them.

Practice God's presence within you, meditate on the wonderful gifts

He has given you, in all your ways turn to Him, and He will turn to you. This reciprocal action is unfailing. If it's answers you want, in whatever you desire, go to the source within. In my 68 years as a nurseryman, I have always strived to be the

best I could be. Time spent observing and enjoying others in our

books – some I have read several times. I guess I didn't get the message the first time, probably because I needed to mature a little more as I experience God's presence within. – Namaste, Dave

trade and gleaning ideas from them has helped me in that regard. A

source of fulfillment has been surrounding myself with ideas, trees,

plants, flowers that turn to the sun each morning, and of course,

I don't want to leave out the wonderful people I worked with and

met through CLCA, and my great clients. It just seemed to be what

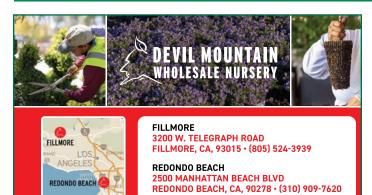
life was all about at the time and I loved every minute of it. I recom-

"I have come that you might have life and have it more abundantly." - John 10:10

"The finite alone has wrought and suffered; the infinite has stretched in smiling repose." – Emerson

"Goodness forever replicates itself through creation."

- Rev. John Scott



JOBSITE DELIVERIES



**KNOWLEDGEABLE** SALES TEAM

BROKERAGE **OPTIONS** 



WILL CALL **PICKUP** 

**HIGHEST QUALITY AND SELECTION** 



LARGE SELECTION OF SPECIMEN TREES

WWW.DEVILMOUNTAINNURSERY.COM









## How to Introduce New Technology from page 8

everyday lives and the business goals as a whole. Remind employees that new tech is being implemented with the goal of helping to make their working lives more efficient and productive.

#### 3. Accommodate different learning styles

Onboard leaders to the new tech first so they become comfortable using it and can teach the tool to their teams. When you get buy-in from team leaders, it'll be easier to get buy-in from your remaining employees.

Some of your employees are bound to take to new technology faster than others. Champion those employees who adapt to a new software or tool quickly. Use them as examples and ask if they would be willing to train or be a resource to others.

#### 4. Be open to feedback

When you roll out a new tool, team members will likely have plenty to say about it. Keep an open-door policy when it comes to collecting feedback. Encourage team members to share what they like and don't like about the new software. This feedback will help you understand if the new tool is too overwhelming or if your employees are catching on.

### Importance of getting employee buy-in when introducing new tech

It's important to remember to honor the needs of your team members when rolling out new tech.

When you balance expanding your tech stack while also satisfying your employees, you can steer your business toward a future of success.

Call Our Advertisers First!
A-G Sod Farms
Buena Vista Fence
CLCA Member Advantage
Coastline Equipment
Devil Mountain Wholesale Nursery
Green Thumb Super Garden Centers
Kellogg Garden Products
Landscape Expo – Anaheim
Landscape Warehouse
MetaRisk Managers
Performance Nursery
Quinn Company
Smith Pipe & Supply
Southland Sod
StopBottledWaterWaste.com
West Coast Turf
World / Landscape Contractors Insurance Services 4

# We help you prepare for the unexpected

Customize your coverage to fit your unique needs!





Call (855) 662-2522

clca.org/benefits



# **0% INTEREST** FOR 48 MONTHS

**\$0 DOWN, 0 HASSLE** 

+ \$500 TOWARDS A CVA\*

**CONTACT QUINN FOR MORE DETAILS.** 888.608.5064

\*Offer of 0% is for a loan term of 48 months, valid from March 1, 2024 through June 30, 2024 on select new Cat machines sold by Quinn Company. Offer may change without prior notice and cannot be combined with any other offers. Additional terms and conditions may apply. Contact Quinn Company or scan the QR Code for details.

## **Sylmar Sales**



**Victor Muñoz** (818) 297-8742

Victor.Munoz@quinncompany.com

**Quinn Company** 13275 Golden State Rd **Sylmar, CA, 91342** 





QuinnCompany.com

#### 2024 VALLEYSCAPE ADVERTISING RATES

The San Fernando Valley Valleyscape is published monthly by El Dorado Communications, Inc.

- All 12 monthly issues are emailed to recipients via Constant Contact.
- Recipients include all SFV chapter members, other chapter presidents, State CLCA officers, and other Green Industry VIPs.
- A growing list of potential members and other C-27 landscape contractors will also receive the monthly email version of Valleyscape.
- Additionally, four of these same issues are ALSO printed and sent via US Mail to chapter members, state staff and officers, advertisers, and other Green Industry decision-makers.

#### YEARLY COST - 12 ISSUES (Includes four printed issues)

- ☐ FULL PAGE (8½" W x 11" H add ¼" bleed) \$4,200
- □ 1/2 PAGE (Vert.-3 5/8" W x 9 5/8" H) \$2,300
- □ 1/2 PAGE (Horiz.-7½" W x 4 5/8" H) \$2,300
- □ 1/4 PAGE (3 5/8" W x 4 5/8" H) \$1,395
- ☐ 1/8 PAGE Business Card (3 5/8" W x 2" H) \$ 450
- \*\*Ad fees for partial years are prorated to end of year. To determine, divide yearly rate by 12 and multiply by number of months left in year. Ad agencies: Rates are NET.
- \*\*Special multi-chapter ad rates when including any of our other publications: Channel Islands Clipper and Yosemite Chapter Grapevine/NewScape.

DEADLINE for ads and stories: 15th of the month prior to publication.

# Contact Us!

COMPANY	
CONTACT	Email
BILLING ADDRESS	
CITY	STATEZIP
Phone	Fax
COMPANY WEBSITE	

John Hernandez, El Dorado Communications, Inc., 18466 Dragonera Drive, Rowland Heights, CA 91748

(626) 715-1757 + eldoradowriters@gmail.com Call for technical information, questions or details

For more information on how we can help you reach the decision-makers and potential clients you are looking for, please fill out the form, scan and email us. We will send you a Media Kit with additional information and come up with a promotional plan that works for you.

## RICK SACKS Territory Manager

ricksacks@kellogggarden.com

350 W. Sepulveda Blvd. Carson, CA 90745 800-232-2322 www.KelloggGarden.com

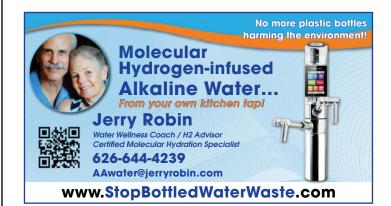
Helping people create beautiful landscapes and gardens.

CELL: 805-260-5794

FAX: 805-934-2223

VM: 800.417.0202

Ext. 5239



# In our pursuit of Quality we never cut corners.



When you want the Best

1-800-532-3489

www.sod.com



East Bay

**Inland Empire** 

Kern County

# **MEMBERSHIP APPLICATION**

# Already a Member? Pass this on to your non-member Green Industry friends!



# Sign Me Up!

# I'm ready to benefit as a member of the California Landscape Contractors Association. I will be joining as a:

- \_\_\_\_ **Affiliate Member:** For persons affiliated with the green industry, such as educators, landscape architects or government employees.
- \_\_\_ Contractor Member (C-27): For companies holding an active C-27 (landscape) contractor's license

Member Infor			
Name First Name	Middle Initial	Last Name	Suffixes (or Certifications
Company Name			
Phone		Fax	
Private Email CLCA will use this email address It will not be shared or sold to a		s, announcements ar	nd association information.
Public Email CLCA will publish this email add			
Address			
City/State/Zip			
<b>Shipping Address</b> (no P.O. Bo	oxes)		
City/State/Zip			
License #			
<b>3</b> Choose Your	Chapter(s)		
Please select a chapter.			
Central Coast	Los Angeles/ Gabriel Valle	1	_ San Diego
Channel Islands	North Coast		_ San Fernando Valley

Orange County

Sacramento Valley

# Payment Information

	<u>Annual Dues</u>							
	☐ Affiliate Member \$175							
	Contractor Member (see table below to determine category and dues — based on gross annual sales)							
	Member o	category						
	Member Category	Gross Annual Sales	Annual Dues	Monthly Payment Plan				
	4R*	\$0-\$100,000	\$395	Less than <b>\$35!</b>				
	3R	\$0-\$400,000	\$550	Less than <b>\$48!</b>				
	2R	\$400,001-\$1,000,000	\$985	Less than <b>\$84!</b>				
	1R	Over \$1,000,000	\$1,185	Less than \$101!				
	Sustaining R	Voluntary	\$1,375	Less than \$117!				
	* Licensed with	in the last two years						
	Amount encl	acad ¢						
	_							
	☐ Check (pag	yable to CLCA)	☐ Visa/M	astercard				
	 Credit Card #							
	Credit Card #							
	Expiration Da	te	Three	e-digit SVC				
				J				
	Cianatura							
	Signature							
	Date							
	Privacy Disclosure (please initial)							
I understand that by providing a public email address, I consent to have it published on the internet, and provided to CLCA chapters and endorsed programs. More info at clca.org/privacy.								
	Signature on this membership application indicates applicant's agreement to abide by the bylaws of CLCA and upon							

agreement to abide by the bylaws of CLCA and upon termination of membership to return to the CLCA Headquarters the membership certificate and to refrain from further use of the CLCA registered trademark or any other symbol or sign which would indicate membership.

Dues to CLCA are not deductible as a charitable contribution, but may be deductible as an ordinary and necessary business expense. A portion of dues, however, is not deductible as an ordinary and necessary business expense to the extent that CLCA engages in lobbying. The non-deductible portion of your CLCA dues is seven percent.

Yosemite

San Francisco Bay Area

San Luis Obispo